



PEOPLE.PLACES.THINGS.

INTERCULTURAL COMMUNICATION SERVICES

JACOB GERKE, DATA COORDINATOR

jacob@pptpdx.com

www.pptpdx.com

503 432 7901

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2017 Program Impact: Voz Alta Language & Life Skills

Total Individual Learners: 750 (2016 – 1,077 -31%)

Total Sites Served: 13 (2016 – 13 +0%)

Total Classes Held: 645 (2016 – 734 -13%)

Total Visits: 4586 (2016 – 7,215 -37%)

Average Learners/Class: 7.11 (2016 – 9.83 -28%)

Average Visits/Learner: 6.11 (2016 – 6.70 -8%)

Total Languages: 37

% Visits/Language: Spanish 47%, Vietnamese 17%, Laotian 5%, Chinese 4%, All Other 26%

Most Engaged Learners: AA8 (83), EI4 (80), VA3 (78), AA4 (71), RU5 (71)

% of Learners who came 1 time: 48.13% (361) - new data tracking method may skew

% of Learners who came 2-4 times: 24.13% (181)

% of Learners who came 5-9 times: 13.20% (99)

% of Learners who came 10-24 times: 8.80% (66)

% of Learners who came 25-50 times: 4.20% (32)

% of Learners who came more than 50 times: 2.00% (15)

Total Instructors: 62 (2016 – 42 +48%)

Total Active Apprentices: 54 (2016 – 33 +64%)

Total New Apprentices: 30 (2016 – 22 +36%)

Total English For The Community Graduates: 9 (2016 – 7 +29%)

Total Classroom Confidence Practicum: 20 (2016 – 3 +567%)

Most Active Sites (Rank 2016):

1. Rockwood Library (1): 1,435 Visits (191 Classes, 7.51 Learners/Class)
2. Midland Library (2): 1,359 Visits (90 Classes, 15.1 Learners/Class)
3. Unite Oregon (11): 278 Visits (83 Classes, 3.35 Learners/Class)
4. Sherwin Williams (7): 272 Visits (77 Classes, 3.4 Learners/Class)
5. Irvington Elementary (6): 224 Visits (51 Classes, 4.39 Learners/Class)

Hardest Working Facilitator: Zadok Taylor, 75 Classes (2016 – Patrik McDade/108 Classes)

Most Engaging Facilitator: Patrik McDade, 395 Visits (2016 – Patrik McDade/1,281 Visits)

Special Mention Facilitator: Cam Coval, 51 Classes (#2)