



PEOPLE.PLACES.THINGS.

INTERCULTURAL COMMUNICATION SERVICES

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Version 2.2 2/3/17

2016 Program Impact: Voz Alta Language & Life Skills

Total Individual Learners: 1,077 (2015 – 969 +11%)

Total Sites Served: 13 (2015 – 11 +18%)

Total Classes Held: 734 (2015 – 587 +25%)

Total Visits: 7,215 (2015 – 5,023 +44%)

Average Learners/Class: 9.83 (2015 – 8.55 +15%)

Average Visits/Learner: 6.70 (2015 – 5.18 +29%)

Most Engaged Learners: SY (119), TD (84), XD (83), CN (79), SMM (72)

% of Learners who came 1 time: 35.28% (380)

% of Learners who came 2-4 times: 27.30% (294)

% of Learners who came 5-9 times: 18.38% (198)

% of Learners who came 10-24 times: 12.81% (138)

% of Learners who came 25-50 times: 5.10% (55)

% of Learners who came more than 50 times: 1.11% (12)

Total Instructors: 42 (2015 – 37 +14%)

Total Active Apprentices: 33 (2015 – 28 +17%)

Total New Apprentices: 22 (2015 – 17 +29%)

Total English For The Community Graduates: 7 (2015 – 7 +0%)

Total Classroom Confidence Practicum: 3 (2014 – 4 -25%)

Most Active Sites (Rank Last Year):

1. Rockwood Library (1): 2,628 Visits (258 Classes, 10.12 Learners/Class)
2. Midland Library (2): 1,415 Visits (90 Classes, 15.72 Learners/Class) > **New Record**
3. Catholic Charities (0): 1,383 Visits (93 Classes, 14.00 Learners/Class)
4. Hall Elementary (3): 420 Visits (42 Classes, 10.00 Learners/Class)
5. Kinnaman (7): 349 Visits (44 Classes, 14.00 Learners/Class)

Hardest Working Facilitator: Patrik McDade: 108 Classes (2015 – Patrick McDade/110 Classes)

Most Engaging Facilitator: Patrik McDade: 1,281 Visits (2015 – Patrik McDade/865Visits)

Special Mention Facilitator: Krysie Bright: 67 Classes (#2)